

# [COVID-19 Update](#)

## **KNOW BEFORE YOU GO**

Ski New Hampshire and the Governor's Reopening Task Force have released their final guidance for ski area operations for the coming season.

Here are links to the [press release](#) and a link to the [guidance document](#).

All of Whaleback's policies for adapting to the challenges presented by COVID-19 are designed to be consistent with Safer at Home COVID-19 Reopening Guidance for NH Ski Areas, and with SkiNH. A few highlights:

- Face coverings will be required for staff and guests, indoors and out, except when skiing, when physically distanced, or when eating/drinking.
- Guests are encouraged to "boot up" at their vehicle and to not bring boot bags, coolers or other personal items into the lodge. Guests requiring use of the lodge for preparation for on-snow activity are encouraged to bring their possessions back to their vehicle while on the mountain.
- Guests using the lodge must maintain physical distancing. A limit of 55 people on each floor in the lodge will allow our guests to maintain the appropriate distance. Tables will also be positioned to maintain distancing, and tables will not be able to be repositioned to accommodate larger groups.
- Entrance to and exit from the lodge will be in one direction with clear signage directing you on which way to go.
- Advance reservations will not be needed.
- We are developing a process for season pass "pick-up" to be done remotely.
- Day tickets sales through our website will be encouraged. We will be selling single day lift tickets online through our website. Guests can purchase a QR code which can be printed or downloaded to their phone, and can then be redeemed at the Whaleback ticket window.
- Only parties who travel together will be allowed to ride the lifts together. We cannot allow individuals from different families or travel groups to ride the lift together.
- Most food service at Whaleback this winter will be outdoors. We will have a tent on the deck where we will serve grilled items and a limited selection of other items prepared in our kitchen. Pre-packaged items will be available in the food tent as well.

**We are confident that we will be able to offer safe, fun and exciting skiing and riding at Whaleback during the upcoming season!**

